

WATERING RESTRICTIONS

Between June 1st and September 15th each year the following water restrictions are in effect:

Owners or tenants with even-numbered properties are permitted to water lawns and gardens between the hours of 12:00 am to 8:00 am and 7:00 pm to 11:59 pm on even-numbered days of the month.

Owners or tenants with odd-numbered properties are permitted to water lawns and gardens between the hours of 12:00 am to 8:00 am and 7:00 pm to 11:59 pm on odd-numbered days of the month.

No person shall use more than one tap for the purpose of watering a garden or lawn, or for the washing of motor vehicles. The Township reserves the right to declare a moratorium on lawn and garden watering under drought or other conditions.

WATER METER BYPASS

A water meter bypass is a connection made prior to the water meter that redirects the flow of water around the meter and back into domestic plumbing. Removing, bypassing or otherwise tampering with your water meter is illegal and dangerous. When someone uses water without paying for it, others are required to pay more. Please contact the Township's Public Works Department if you are aware of anyone tampering with a water meter.

EXEMPTIONS & FINES

The following exemptions refer ONLY to the restriction to even or odd-numbered days. Water charges and surcharges apply as per our fee schedule.

If you have any questions or would like an exemption for a newly seeded, sodded or sprayed lawn, please contact the Public Works Department at 705-728-4784, press 3.

OFFENCES & FINES

Water lawn, garden or wash car during restricted times	\$50
Water lawn, garden or wash car during ban	\$150

MISCELLANEOUS FEES

Backflow Preventer	\$25 each
Connection Fee	\$75/property
Residential Meter	\$530 each
Multi-residential or Commercial Meter	As per cost to Township
Disconnection or Reconnection	\$50/ per occurrence
Pressure Reducing Valve	\$97 each

WATER METER REPLACEMENT PROGRAM

The Township of Springwater is undertaking a water meter replacement program to update the Township's water meters and meter reading technologies.

A water meter is required on every property in the Township of Springwater that receives water from the Township.

The water meter replacement program is mandatory. In order to complete the program as efficiently as possible, areas of the Township will be targeted. The program is currently targeting the Snow Valley, Minesing, Phelpston and Hillsdale areas. For further information on the program, please visit the Township of Springwater website at:

www.springwater.ca/WaterMeter

Coming Soon - New Utility Bill

Commencing with the February water and wastewater billings, the Township will be launching it's new utility bill. Please contact the Township Finance Department should you have any questions or concerns.



February 2018



Township Administration Centre
2231 Nursery Road
Minesing, ON, L9X 1A8

Phone: 705-728-4784

Fax: 705-728-2759

Email: utilities@springwater.ca

Website: www.springwater.ca

Twitter: [@SpringwaterTWP](https://twitter.com/SpringwaterTWP)

Facebook: [Township of Springwater](https://www.facebook.com/TownshipofSpringwater)

GENERAL INFORMATION

WATER METERS

The Township's water meters, which are installed in all properties that are connected to the Municipal Water System, register accurate water consumption and are designed to under-register water as the meter ages and wears.

METER READINGS

Residential water meters are read by the Township's third party contractor, WAMCO Municipal Products.

Meters are read three times per year occurring around May 1st, August 1st and November 1st. There is no reading on February 1st due to the difficulty accessing meters during the winter. The February 1st billing will be based on an average of your usage over the prior two years.

WATER & WASTEWATER BILLING

Water and wastewater billings are issued on a quarterly basis for residential accounts and monthly for non-residential accounts. The billings are based on water used as registered on your water meter.

No adjustment is made for water which is used outside for pools, garden or lawn maintenance or washing, as this difference is averaged in our rate calculations for all users of the system.

WATER RATES Effective February 1, 2018

Council approves the water and wastewater rates each year as part of the annual budget process. The new rates are effective for all bills issued on or after February 1, 2018. The full costs of operating the municipal water and wastewater systems are fully recovered from user charges, not property taxes. The Township is also required to recover the necessary capital costs in order to maintain the system in perpetuity.

RESIDENTIAL & MULTI-RESIDENTIAL BUILDINGS

Based on consumption during previous three (3) month period for residential and one (1) month period for multi-residential, the following rate shall apply:

Fixed rate: \$18.48 per meter per month

COMMERCIAL BUILDINGS

Based on consumption during previous one (1) month period, the following rate shall apply:

Fixed rate: \$30.81 per meter per month

RESIDENTIAL, MULTI-RESIDENTIAL & COMMERCIAL CONSUMPTION CHARGE

0 to 15 m3/ unit	\$1.695 per m3/ month
16 to 30 m3/ unit	\$1.778 per m3/ month
31 to 45 m3/ unit	\$2.224 per m3/ month
Over 45 m3/ unit	\$3.113 per m3/ month

WASTEWATER RATES Effective February 1, 2018

RESIDENTIAL & MULTI-RESIDENTIAL BUILDINGS

Based on consumption during previous three (3) month period for residential and one (1) month period for multi-residential, the following rate shall apply:

Fixed rate: \$31.18 per meter per month

COMMERCIAL BUILDINGS

Based on usage during previous one (1) month period, the following rate shall apply:

Fixed rate: \$38.98 per meter per month

RESIDENTIAL, MULTI-RESIDENTIAL & COMMERCIAL CONSUMPTION CHARGE

Constant Rate: \$2.103 per m3/month

Wastewater consumption charges are constant and will not increase with use.

Late payment charges will be calculated at 1.25% per month on the outstanding balance.

Payments must be received by the Township on or before the due date. Please allow 3-5 business days for online payments.

FAQ'S

Can I get e-billing notifications?

The Township of Springwater will have a 'paperless' option soon. E-billing is a new notification system that will email you when your bill is available to view on *My Springwater*. To sign up please visit <https://my.springwater.ca/vch>

My water usage seems unusually high. What can I do to check my meter before contacting the Township?

The Township often receives calls from residents concerned with their high water usage. The majority of excess water usage usually results from in-ground lawn sprinklers and water softeners.

Please be advised that higher than normal consumption may indicate a leak within your home. The property owner is responsible for all water that is registered on your water meter. Please check the leak indicator on your water meter to ensure that you don't have a leak.

What if my water is brown?

If your household has colored water, please contact OCWA Georgian Bay Hub at (705) 429-2525. OCWA continues to flush water mains for the Township of Springwater operated water systems in your area.